



CRUMMACK HUSEBY

Dear Community Members:

In keeping with the Governor's stay-at-home order, and with everyone's health at the top of our priority list, Crummack Huseby will continue to support the "work-from-home" option for our team through Friday, May 1, 2020. We will remain open, as we have been throughout this unfortunate event, and available to provide service to you. Though our team is available by telephone, **we urge you to reach out to your manager by e-mail to address non-urgent needs** – and to keep the phone lines available for things like active plumbing and emergency situations.

We will remain focused on the Governor's orders and will send an update, via e-mail, if/when there are any significant changes from this path.

At this time, we would like to encourage all homeowners to begin using online payments. While not mandatory, online bill payment will help reduce the risk of infection that could be caused by the handling of paper checks.

There are two ways to pay your assessment online:

Free ACH/Direct Debit: To setup free automatic recurring payments...

1. Login to your community portal
2. Click on the ACH/EFT button in the top navigation bar
3. Add new account & plan. *NOTE: Please place your start date as the 1st of the month and enter 100 in the distribution box*



Credit / Debit Card: *(Third-party fees apply)* To pay by credit or debit card...

1. Login to your community portal
2. Click on the yellow button labeled "Make a Payment"
3. Select payment method & complete payment

Make a Payment

If you are unavailable to pay online, we encourage you to mail a check to the address below.

Please mail all payments to:
Crummack-Huseby Property Management
P.O. Box 512507
Los Angeles CA 90051-0507

The Crummack Huseby Team is doing everything possible to proactively deal with this situation while also minimizing disruptions as we continue to provide service to each of you. Using our online tools will help assist with this effort.

We appreciate your business and look forward to seeing you again soon!